



# Alcester Health Centre

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[www.alcesterhealthcentre.co.uk](http://www.alcesterhealthcentre.co.uk)



## FFT for June 2018

Responses Received 8

Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely
7	0	0	1	0

## Comments

What are we doing well	What can we improve
Extremely Efficient reception Diabetes eye check very good	Tea and Biscuits
	Seems completely disorganized with prescriptions not being authorized and you never know which doctor will still be at the practice from one week to the next.
As ever excellent service. I called 2 days ago regarding a repeat prescription. Reception staff were very helpful and knowledgeable. I was offered an early morning appointment. Was greeted today by a very cheerful nurse practitioner who was professional, efficient and knowledgeable. I got the medication I required with advice and health check all before 8am. NHS at its best. Thank you.	

